Schedule an Appointment



A. The Heart Clinic - 318-322-1161
102 Thomas Road, Suite 400 - West Monroe, LA 71291

The Medical Office at Regency* - 318-812-9999 109 Regency Place - West Monroe, LA 71291

- C. The Medical Office* 318-387-5681 112 St. John St. - Monroe, LA 71201
- D. The Medical Office at N18th* 318-807-3700 1825 N18th St., Suite A - Monroe, LA 71201
- E. The Rheumatology Clinic 318-807-1058 1825 N18th St., Suite B - Monroe, LA 71201
- F. Progressive Pediatrics 318-410-9898 3116 Kilpatrick Boulevard - Monroe, LA 71201
- G. The Walk-In Clinic* 318-807-0525 2408 Broadmoor Blvd, Suite 2 - Monroe, LA 71201

. Pediatrics Plus - 318-325-6311 3401 Magnolia Cove - Monroe, LA 71203

Smith Medical Office - 318-329-2927 3510 Magnolia Cove, Suite 120 - Monroe, LA 71203

The Medical Office North* - 318-387-6803 3400 Medical Park, Suite B - Monroe, LA 71203

K. Noble Medical Office - 318-281-4450 355 West Hickory - Bastrop, LA 71221

L. Abraham Medical Clinic - 318-248-2807 261 Hwy 132 - Mangham, LA 71259

> NCQA Medical Home Recognized Practice * Case Management Clinics





Several Affinity Health Group offices were awarded recognition by the National Committee for Quality Assurance (NCQA) Physician Practice Connections® Patient-Centered Medical Home Program™. NCQA's mission is to improve the quality of healthcare. The program was developed to assess whether physicians' practices are functioning as a medical home and recognize them for these efforts.



www.myaffinityhealth.com

Corporate Office 300 DeSiard Street Monroe, LA 71201

318-807-7875 Local 866-860-7510 Toll-Free

H E A L T H G R O U P

Patient-Centered Medical Home



Improving Lives, Improving Care

www.myaffinityhealth.com

Things you should know about your Patient-Centered Medical Home

What is a Medical Home?

A "Medical Home" is a medical office or clinic where a team of health professionals work together to provide a new expanded type of care to patients. Having a medical home is like having your personal family doctor, but with a team of professionals using modern knowledge and technology to provide the best possible care for you in their offices.

A Medical Home is all about YOU!

Caring about YOU the patient is the most important part of a Medical Home. The care is personal, and the team's job is to make sure you get the health care you need.

Improving Lives, Improving Care

The Medical Home Team

The team may include a doctor, nurse, and a health educator, as well as other health care professionals, like a pharmacist or physical therapist. These team members are like having "health coaches" who help you get healthy, stay healthy, and get the care and services that are right for you.

Your family caregivers are also part of the team and you are the most important member!

Your Medical Home Team should:

1. Learn about you

Get to know you, your family, and preferences.

- 2. Communicate with you Make sure you know and understand all of your options for care. Ask your doctor about his/her experience with different types of care.
- 3. Support you in caring for yourself
 Help you set goals, give you information about classes, support groups, or other types of services to help you stay healthy.

What you can do...

Learn about caring for yourself

Know that you are an important part of your own care. Learn about your condition and what you can do to stay as healthy as possible. Follow the plan that you and your medical home team has agreed is important for your health. Please ask questions.

Communicate with your Medical Home Team

Always bring a list of questions to appointments. Bring a list of any medicines, vitamins, or remedies you use.

Always tell your medical home team when you don't understand something.

Always tell your medical home team if you get care from other health professionals so they can help coordinate the best care possible.

Always talk openly with your medical home team about your experience in getting care so they can improve your care.